

# To Volunteers at the Hub Our Service Users say:



*“Thank you for talking to me as have no patience when in queues. The chat here helps me get through the week. You are more appreciated than you know”.*

# To Volunteers at the Hub Our Service Users say:



**Very polite and lovely to talk with.  
Amazing staff and volunteers. Would  
love more conversations with new  
people. Friendly. Kind. Polite. Thank  
you for all your HELP! 😊**

To Volunteers at the Hub  
Our Service Users say:



*'Thank you for choosing us  
to help when you are so  
busy and have chosen  
something or somebody  
else.'*

# To Volunteers at the Hub Our Service Users say:



*“Hello to all staff volunteers. I want to say a big thank you to you all. You keep me smiling when I’m down and I know you have kind hearts to do and keep people on the right road. You keep me carrying on and on and on and on. Love to you all.”*

# To Volunteers at the Hub Our Service Users say:



***'I love your friendly smile –  
always makes me smile.  
Thank you for being here for  
us all.'***

To Volunteers at the Hub  
Our Service Users say:



*'Thank you for volunteering. Your warm welcome, knowing my name, interacting with me when had a rough week makes all the difference. We really appreciate the time you dedicate to the Hope Hub'*

**To Volunteers at the Hub  
Our Service Users say:**



***'Thank you for your smile  
and caring so much for us.  
It makes so much difference.'***

# To Volunteers at the Hub Our Service Users say:



***“Thank you so much for all your lovely help. You always seem to make me smile when I’m down.”***



# To Volunteers at the Hub Our Service Users say:



*“Thank you 4 a dinner in my Belly. It makes the so much easier when your not hungry.*

*Thank you 4 being there with sometime to listen 2 everyones problems no matter how big or small.” xxxx*

To Volunteers at the Hub  
Our Service Users say:



*'I enjoy the pleasant vibes!!  
And the laughter that you all give out  
to us.  
Your kindness goes along way. Never  
to be forgotten and always remember  
the better times and days.'*  
**XXXXXXXXXXXX**

# To Volunteers at the Hub Our Service Users say:



***‘Thank you for volunteering. Your warm welcome, knowing my name, interacting with me when I’ve had a rough week, makes all the difference. We really appreciate the time you dedicate to Hope Hub.’***

To ALL THH Volunteers  
Our CEO Mags says:



***“A heartfelt ‘Thank you’ to you all for caring about the vulnerable folk we serve.***

***You all play a valuable part in helping others and always with a smile.” Mags***



To Volunteers at the Hub  
Our Staff say:



*‘Our volunteers are the backbone of everything we achieve. They create a space that is warm and inviting. All their kindness makes such a difference to how our service users feel.’*

# To Volunteers at the Hub

## Our Staff say:



*“Thank you for your patience, compassion and willingness to listen to our service users.*

*This helps us to support individuals in a better way.*

*You are very much appreciated.”*

**Caseworker**

# To Volunteers at the Hub

## Our Staff say:



*“Thank you for time, ideas and energy; for going with the flow, soothing anxious service users and most of all for caring for people during some of the most difficult times in their lives.”*

To Volunteers at the Hub  
Our Staff say:



*'Thank you for giving your time and support to allow us to continue our service and help people in our community'* Caseworker



To Volunteers at the Hub  
Our Staff say:



***“We really value our volunteers and could not deliver our services without you! Thank you so much for all your time and commitment.” Gemma x***

# To Volunteers at the Hub

## Our Staff say:



- ... for giving everyone time by listening to and caring about their challenges.*
- ... for helping to restore dignity, respecting each individual and showing them that they matter.*
- ... for building on strengths and increasing confidence levels.*