



Working to PREVENT & END
homelessness in Surrey Heath

e-News

Winter 2021

New Emergency Accommodation Service - Opening January 2022

The Hope Hub is delighted to announce a new Emergency Accommodation Service (EAS) in partnership with Surrey Heath Borough Council as a 7-days-a-week service in Camberley.

The service will provide a room, breakfast and evening meal for homeless people with a local connection to SHBC on a short-term basis. Service Users will access The Hope Hub day services and be actively supported by the frontline Case Workers and our Mental Health & Wellbeing Case Workers. This is part of the wrap around service to support each person into permanent or supported safe accommodation.



We are busy recruiting and training an excellent team to manage the EAS and to ensure the Service Users get the best support possible.

We still have an opportunity for an Overnight Worker and Cover Workers. See our website [WE ARE HIRING - Permanent overnight worker - The Hope Hub](#) for details and send us an email and cover CV with your application form to connect@thehopehub.org.uk

Read more [here](#) or go to <https://surreyheath.gov.uk/news/new-year-new-start-surrey-heath-borough-council-and-hope-hub-launch-new-emergency-housing>

If people need our help, we will do all we can to support them in a holistic and empowering way.

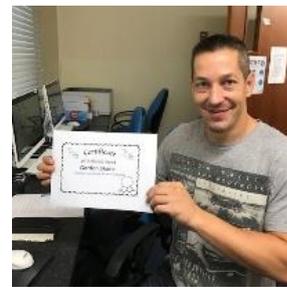
In the period April – October 2021, we supported:

- **162 people** (107 males and 55 females) were supported by us
 - **Services were accessed 5,742 times**
 - Supported 29 people into safe accommodation
 - **Secured 14 benevolent grants**
 - **Outreached 348 times**
 - **Service Users made 689 visits** to The Hope Hub building
 - 3,414 Case Work Support Sessions have been given
 - **1,812 meals and food parcels have been given out**
 - **147 training sessions have been completed, some with a recognised qualification** - from Digital training to Affordable Cookery courses by our Training & Employment Coaches.
 - **66 people assisted with CVs – resulting in 16 securing local employment.**
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IT and Employment Coaching

Our IT and Employment coaches have been working throughout empowering people to gain new digital and employment relevant skills.

Service Users have achieved great things – we're so pleased for them! It is a delight to witness someone receiving a certificate to demonstrate to potential employers their willingness to work and learn new skills.



Looking for donations of old laptops and tablets

We are keen to receive a few cleansed working donations of tablets and MiFi units. If you or your business can donate, please email connect@thehopehub.org.uk or call 01276 581174. Thank You.

Affordable Cooking Courses

Our Affordable Cooking courses have been a great success - designed to help people cook affordable and nourishing meals on a budget.

Great thanks to St Martin's on Old Dean for hosting our Autumn courses. Now being held at our building behind the library in Camberley, the courses are open to all who would like to take part.

The course also offers the opportunity to gain a L2 Food Safety and Hygiene qualification – a great help when looking for work and has been [funded by the NHS/CCG Innovation Fund](#).



Christmas and New Year – Everyone we are aware of is given the opportunity to be safe and warm over the festive period...

Each year, we work hard to ensure that everyone we are aware of is given the opportunity to be safe and warm over the festive period. We work with statutory bodies and benevolent funders so we can place people in a hotel or B&B or accommodation whilst all services are closed. Through the amazing kindness of people, a Christmas meal is even delivered to those who take up the offer in Surrey Heath and we provide food parcels to help them get through the festive break.

We also fund some ourselves and are able to do so because of your kindness and generosity. We do all we can as well to mediate with family at this emotional time of year. Christmas Eve is our deadline so if you know someone who we are not aware of that is at risk of sleeping rough over Christmas, we urge you to contact us on connect@thehopehub.org.uk

Please also see our Christmas Appeal and donate here:

[The Hope Hub - Christmas Appeal 2021 - JustGiving](#)

Thank you to all who have already donated so far – we really appreciate it.



Gift Aid

If you are a taxpayer, we can claim 25p on each one pound you donate. It's a huge benefit to us. You can apply Gift Aid to all donations by using this form: [THH-Charity-Gift-Aid-Declaration-Aug-2021.pdf \(thehopehub.org.uk\)](#) Thank you.

Living Well Workshops

Our extended range of **Living Well workshops** are up and running thanks to funding from Community Foundation for Surrey, Surrey County Council and NHS/CCG Innovation Fund.

This fantastic range of workshops is for anyone in the Community who needs them and will include:

- Affordable Cookery Courses – Cooking healthy meals on a budget, a food parcel and more.
- Employment Hub – WEDNESDAYS: Drop In: Help with job applications and CVs.
- Understand your Tenancy Agreement.
- Healthy Living Options.
- Money Management.
- Feel Well Workshops – Wellbeing and mental health awareness, anger awareness.
- IT Workshops from beginner to improver and certificated courses.
- Monthly Activities including Arts & Crafts – and more.

**Like to refer someone to us or access a workshop yourself?
Do get in touch at connect@thehopehub.org.uk**

Fantastic Community Support

Our supporters have been having fun over the summer and autumn.

All smiles at the Twilight Runway Challenge (Sept '21)

A great evening was had by all. Thank you to everyone who took part and raised money through sponsorship. We will be taking part in 2022 so look out for information in the future.



Golf Event

Our first much-postponed Golf Event also took place in September. 9 intrepid team of 4 balls challenged the greens and fairways of Weybrook Park Golf Club. Winners were the team called The Muffins (their choice not ours!) Thank you to everyone who took part. Sign up for the 2022 event at connect@thehopehub.org.uk



The Hope Hub Golf Day 2021
Weybrook Park Golf Club

Collectively Camberley

We have been so pleased to be involved with the Collectively Camberley team. They work hard to promote businesses in the town. Amongst the events we have attended was the Christmas Lights switch-on. It was a chance for us to meet people to talk about our services.

We were delighted to hear that people recognise the good work we all work so hard to carry out. We are getting results and the whole community benefits in some way.



Your Fabulous Food donations

Please keep these coming. We prepare and hand out between 30 and 40 food parcels each week. You make this possible. Thank you to so many of you.

Our Reverse Advent Calendar appeal has been a great success. Thank you to everyone who has donated a hamper. The food parcels and presents are being distributed and we are so pleased to see lots of smiles on the faces of our Service Users. Schools, Companies, Churches and private individuals – Thank you so much!



Volunteer with The Hope Hub

We are looking for people to join us as volunteers. To help generally in the office, helping to serve drinks and food, keeping us tidy and helping to collect prepare and deliver food parcels locally.

Like the idea? Then get in touch (connect@thehopehub.org.uk)

As a busy, focussed, frontline registered charity, we stand for those on the fringes of society struggling with life and are often a voice for the voiceless.

As your local registered charity, we ask you to continue to support our work. We remain determined to support the vulnerable, those affected by homelessness and poverty in our community.

For more information, please visit www.thehopehub.org.uk where you can also find details on how to donate to support our work.

Mags Mercer, Chief Executive

www.thehopehub.org.uk;

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