



Client Volunteer Roles

Thank you for considering volunteering with us! We are at an exciting time of development as we seek to stand in the gap and support those who are at risk of becoming homeless or are already. We meet each person where they are, identify their strengths, aims and hopes and seek to empower them to become the best they can be as they engage on our
SERVICES PATHWAY.

We are open Tuesday to Friday from 09.30 – 15.30 hrs

Days and Hours of Work to be agreed with you

- The Hope Hub encourages its' Clients to volunteer as part of a progression pathway.
- This role offers a genuine opportunity for Clients keen to develop and willing to carry out a range of duties to help others.

Primary Duties will include:

The roles available include porter duties, working in the kitchen, general cleaning duties and assisting the Welcome team with appropriate distribution of food parcels and tidying clothing, toiletries and food stores as guided by the Caseworker team or Ops and Caseworker Leader.

Skills/Knowledge/Attitude:

- A positive outlook, manner and genuine desire to help people without discrimination is essential. You will be a people person with good listening and communication skills.
- Able to work well as part of a team
- Reliable, committed and trustworthy

Training

- You will be guided through the key policies and procedures and asked to sign your agreement to follow them including a confidentiality agreement.
- All volunteer roles require a DBS check. THH will arrange this for you.
- Reasonable Travel/Parking will be re-imbursed to you each week. (receipt required)
- The post will be supervised by Caseworker team/Operations & Caseworker Leader

About The Hope Hub

The Hope Hub (THH) is a registered charity set up by the ecumenical members of Churches Together in Camberley and is a faith-based charity.

The Hope Hub was formed in December 2017 in response to a defined need to serve those who are homeless, at risk of becoming homeless, in financial hardship, unemployed and/or suffering with mental health difficulties and/or addiction(s). We work in partnership with Surrey Heath Borough Council and all other local organisations.

Please complete our Volunteer Application Form and email to

connect@thehopehub.org.uk | 01276 581174

Thank you for caring about those on the fringes of society