

Case Study

Homeless trafficked Male

...His journey with us from homeless to housed to training, volunteering and employment



Working to prevent and end homelessness
in Surrey Heath & Surrounding Areas

In August 2019, a traumatised, homeless male came to The Hope Hub for assistance to find accommodation and employment. He had fled his home country (Bangladesh) for safety but had then been trafficked to the UK and been made to work under forced labour in a warehouse. He managed to escape and met someone who kindly allowed him to sofa surf for two years and helped him to secure permanent leave to remain. During this time, he completed Levels 1 & 2 in ESOL (English Speaking in Other Languages) and started Level 3 in September 2019.

He engaged with The Hope Hub on a daily basis and the Caseworker team supported him in applying for Universal Credit and finding a room to let through our Endeavour project funded by Nationwide. The Hope Hub was also able to secure benevolent funding for the deposit and the first month's rent. In September 2019 he moved into his new home and we were able to secure practical items such as bedding, kettle etc. through benevolent funding and 'asks' via social media from the Community. This male who shall remain anonymous to protect his identity began to blossom and had the broadest smile. He had a heart-warming attitude and was hungry to learn new skills engaging in IT Training with us, Cooking For Hope Course, Interview coaching and then volunteered at The Hope Hub for a short time as part of his preparation for employment. It was very apparent to The Hope Hub team that with the right support he would be able to secure employment quickly.

The Hope Hub were able to provide him with a specific work reference setting out his skills and tasks he had successfully completed with us. Our Training and Employment Coach spent several hours with him to prepare him for interviews and oversaw his applications. After a few attempts, he was successful in securing employment at a leading supermarket and is now flourishing. He keeps in touch with us and commented tearfully:

"The help, kindness and support I have received from everyone at The Hope Hub is so memorable. I will never forget it."

He popped in recently with a wonderful Thank You Card and box of chocolates for the team to enjoy.

We are delighted to report this moving Case Study as just one example of the work we do.