

Case Study

Homeless Male – 40's – Prolific Ex Offender

June 2018 – Mar 2019 onwards



*Working to prevent and end homelessness
in Surrey Heath & Surrounding Areas*

In June 2018, a homeless male in his late 40's was referred to us by the Local Authority having recently been released from prison for the 26th time with no fixed abode. He was rough sleeping, spending nights in doorway shops or in the local graveyard. With no access to money, poor physical health due to alcoholism, possible brain injury through a previous accident and an amputee; he was at risk of re-offending in order to get by.

Initially, very angry and challenging to work with, the Caseworkers gathered the necessary information in order to be able to support and encourage him to make positive steps to a new beginning. Each day he would access support and we would provide day to day food and emergency items. Aware of his disabilities and vulnerability, The Hope Hub worked very closely with his Probation Officer to ensure that he maintained engaging with all professionals including keeping appointments with alcohol reduction support. The Hope Hub worked hard to get his ESA reinstated via a mandatory re-consideration and supported him to successfully apply for PIP (personal independent payment). Having never had a tenancy of his own we worked with him to understand the process of securing accommodation.

By August 2018, he was really engaging well and desperate not to go back into prison. Seeing the difference in him, a family friend kindly allowed him to sofa surf for a while, which helped him further as he needed our daily support and general assistance with to reflect and make the positive changes within himself. Other services included money management and considerable banking support to assist him towards securing accommodation. Partnership working with Probation and local PCSO's was also key as they too saw the positive change in him. Regular Multi Agency meetings were also attended by The Hope Hub as he was a registered 'risk'.

In October 2018 in partnership with the Local Authority and Probation Officer, The Hope Hub were able to assist him to secure his own social housing accommodation and first ever tenancy agreement. The Caseworkers supported him to sign his tenancy agreement and complete all the tasks that need to be done when moving into a property. He continues to need assistance with daily living skills, money management and ongoing banking support. The Hope Hub also assisted to secure ID in the form of a replacement birth certificate and passport. This client has also attended the CRISIS Renting Ready course which The Hope Hub run in partnership with a Housing Association. He has not re-offended and doing well although some challenges around the 'friends' he has. He is keen to build healthy new friendships. He shared what would have helped him not become a prolific offender.



L: Opening the door to his new home.

R: Engaging well in March 2019

