

Case Study

Homeless Male – 50's

In August 2018, a homeless client self-referred himself to us. He had previously lived and worked in Surrey Heath but on losing his job he relocated back up North to Hull. He was able to secure council accommodation from February 2018 but after being attacked no longer felt safe in the area so moved back down to Surrey Heath in August 2018. When we first met him he was sleeping rough in the park.

Our initial actions were to establish what options were available to him and liaise with Hull CC regarding his accommodation as he had fled due to threats and left everything behind. Technically therefore, he had made himself intentionally homeless. It transpired, he also had a relatively small amount of Council Tax debt and rent arrears. After intervention with Hull CC, an agreement was put in place to make small repayments whilst we helped him on a daily basis. His tenancy in Hull was in its first year and he did not want to return to the area due to the threats he had received. The next step was to help him find a job and this required ID which he did not have. The Hope Hub funded and applied for a replacement birth certificate for him and assisted him to find work opportunities.

He continued to engage in our services and found temporary accommodation and secured a job working in a restaurant on various shifts. The Hope Hub were able to gift him a bike through a generous donation to travel to work and purchase a benevolent emergency

lock and lights through a fund. Although, the job did not beyond December 2018, it fresh hope and desire to more settled future. We universal credit and permanent



work out for our client had provided him with a engage and work towards a supported him to apply for continued to look for accommodation. He also undertook various temporary work over a period of months. In March 2019 he started work experience at the local Job Centre in Camberley.

Our Client continued to find it hard to settle down south and really wanted to move back north but was still too scared to move back to Hull. With The Hope Hub's support, he was able to apply for a citizenship card which allowed him to travel back to Ireland to visit his family for a couple of weeks. On his return we assisted him in applying for properties in a different area far enough way to feel safe via Accent Housing and with a reference from ourselves and JCP, he was offered a studio flat and has successfully settled.